# AustStab/ARRB Accredited Contractor Audit Plan 2020

## **In-situ Stabilising Contractor or Plant-mix Operator**

### Submitted information prior to Audit

- Application form
- Organisation details
- Summary of approved/accredited systems
- Three client referee details
- Staff experience
- Plant details
- An approved management plan by a road authority
- Signed agreement to abide by Austroads and AustStab standards and specifications

### Entry Meeting with Company Representatives and Company Quality Manager

### The Company representative will outline general company details

- Years of operation and general capabilities in civil infrastructure construction
- Range of operations, state, national and international
- Overview of major client base and projects undertaken
- Financial stability of organisation (e.g. public records, auditor's report or SRA prequalification)
- Membership associations e.g. AustStab, CCF, IPWEA, etc.

### **Quality Management Systems**

- Provide a copy of the Quality Manual pertaining to AS/NZS ISO 9001 accreditation
- Alternately, details of contractor prequalification with a State Road Authority
- Provide evidence of third-party audits of the accreditation/prequalification
- Review technical procedure manual, in particular procedures associated with stabilisation operations viz procurements (binders, subcontractors, laboratories),
- Disposition actions for management of non-conformance

#### Occupational Health & Safety

Provide a copy of the OH&S Manual pertaining to accreditation

#### **Environmental Management Systems**

Provide a copy of the Environmental Management Manual or procedures

#### Staff

- Staff structure and Position Accountability Descriptions (job specifications)
- Identify experience & knowledge of existing staff including projects worked on, issues faced & resolutions made
- Identify staff training records
- Operator competency records.

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### **Project Quality Control**

Provide an example client project specification upon which tenders and project compliance are based.

Outline experience associated with powder and liquid binders.

- Quality procedure for carrying out in-situ stabilisation
- Binder spread sheet record (powder & bitumen are separate)
- Daily job record
- Record of tray test
- Identification of NATA laboratory providing accredited project testing
- Pre-commencement project job information sheet/pack (i.e. we should check that contract crews know in advance what it is they are required to do)
- Record of Inspection & Test Plans for use alongside a particular specification to ensure Hold Points are well understood
- Straightedge report
- Traffic control daily conformance checklist
- SWMS (or JSA)
- Worksite risk assessment
- Plant pre-start check sheets
- Plant risk assessments
- Environmental control systems

Example documentation pertinent to a recent significant project.

#### Plant & Equipment

- An inspection of available plant & equipment used in stabilisation
- Identification of subcontractors used and plant supplied
- Spreader calibration records
- Plant servicing/maintenance records
- Cutting teeth replacement schedules
- Identification of compaction fleet suitability for single layer requirements
- Plant-mix raw feed processing and pugmill control
- Product delivery procedures

#### Site Visit

The site visit will often take in both the supervisor interview and plant and equipment inspection. The committee will also assess the staff's adherence and knowledge of OH&S, quality and environmental standards, as well as staff flexibility and multi skilling.

#### **Exit Meeting**

- Summary of audit findings
- Recommendations